



Federal Ministry  
of Labour and Social Affairs



Multi-Provider  
Personal Budget



Now I make the  
decisions!

## The Multi-Provider Personal Budget

Self-directed support and greater independence.

## SELF-DIRECTED SUPPORT: TAKING CHARGE OF YOUR OWN NEEDS

The **(multi-provider) personal budget** is an alternative type of support (it can take the form of money or vouchers) and is designed to promote social integration and rehabilitation. It enables you to choose when, where, how and from whom you receive support so you can meet your specific needs in the best possible way. The personal budget puts you in the driving seat: you are the buyer, the customer and even the employer. You determine the type and structure of the support you receive. This broadens your scope for self-determination, makes you more independent and helps you play an equal role in society.

The personal budget is based on an agreement between you (the budget recipient) and the provider, who is then your point of contact and coordinator in all issues involving your personal budget.

You will only ever have one point of contact regardless of the type and number of benefits and services you claim (even if they come from different providers). This ensures you receive your personal budget from one and the same place.

## ONE APPLICATION IS ALL IT TAKES

If you wish to apply for a personal budget, need advice or require additional information, you can contact one or other of the providers listed below (some are individual providers and others operate a joint service point).

The following providers may be involved in your personal budget:

- Health insurance fund
- Federal Employment Agency
- Accident insurance carrier
- Pension insurance fund, Association of Farmers' Pension Fund
- War Pensions Office
- Youth welfare organisations
- Social services organisations
- Long-term care insurance carrier
- Local integration office

To find a **joint service point** near you, go to:  
[www.reha-servicestellen.de](http://www.reha-servicestellen.de) (German only)

## HOW IT WORKS

If you apply for a personal budget, this is what will typically happen:

- **You** contact one of the joint service points to apply for your personal budget.
- **The** types of benefits and services available to you will be explained.
- **The** joint service point will contact the respective provider or providers.
- **Where** multiple providers are involved, the primary provider will ask the other providers to issue a statement regarding your application within two weeks.
- **Your** actual needs will then be discussed with you and, where appropriate, with representatives of the various providers.
- **Once** your needs have been identified, you enter into a support agreement with the primary provider. The agreement sets out the benefits and services covered by your (multi-provider) personal budget.
- **The** primary provider will give you a final statement setting out the details of your personal budget.
- **Once** every two years (at minimum), your needs will be re-assessed and your personal budget will be adjusted as appropriate.
- **You** will receive all benefits and services from a single source. Your point of contact is and remains the primary provider of your personal budget.

# AIMS

- To give people with disabilities **greater opportunities for self-determination and independence.**
- To give people with disabilities the chance to become **equal members of society** and be integrated into everyday life.
- To help people with disabilities achieve greater **satisfaction** given their personal circumstances and improve their quality of life.

Additional copies of this flyer can be ordered from the publisher:

German Federal Ministry for Labour and Social Affairs,  
Referat Information, Publikation, Redaktion  
53107 Bonn, Germany

Telephone: 0180 51 51 51-0\*

Fax: 0180 51 51 51-1\*

Orders can be placed in writing to the above address, by sending an e-mail to [info@bmas.bund.de](mailto:info@bmas.bund.de) or online at [www.bmas.bund.de](http://www.bmas.bund.de)

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\*Subject to charges: Check the prices charged by your telephone service provider – usually 14 cents/minute from the German fixed line network.

# CITIZENS' HELPLINE

The helpline at the Federal Ministry for Labour and Social Affairs (BMAS) is open Mondays to Fridays, from 8 a.m to 8 p.m.

Information for disabled people:

**01805/67 67-15\***

Text telephone service for the deaf and hard of hearing:

**01805/67 67-16\***

The helpline can also be reached by fax at:

**01805/67 67-17\***

The service for the deaf and hard of hearing is available from 2 pm to 6 pm. To use it, you will need either an IP video phone (a VoIP and video-compatible computer that supports the SIP signalling protocol) or a PC with the necessary software (Softclient or Softphone).

## Further information:

[www.budget.bmas.de](http://www.budget.bmas.de) (German only)

[www.projekt-persoenliches-budget.de](http://www.projekt-persoenliches-budget.de) (German only)

[www.budget.paritaet.org](http://www.budget.paritaet.org) (German only)

[www.bar-frankfurt.de](http://www.bar-frankfurt.de) (German only)

[www.reha-servicestellen.de](http://www.reha-servicestellen.de) (German only)

[www.forsea.de](http://www.forsea.de) (German only)

[www.isl-ev.de](http://www.isl-ev.de) (German only)

The personal budget helpline at Selbstbestimmt Leben in Deutschland e.V. can be reached at: 0180 2216 621